

Air Freight Quotation, Booking & Service Terms and Conditions

SHIPPING FREIGHT COMPANY B.V.

Air Freight Quotation, Booking & Service Terms and Conditions

- All air freight quotations issued by SHIPPING FREIGHT COMPANY B.V. are based on current market conditions, carrier availability, airline tariffs, fuel prices, security requirements, airport handling charges, and applicable operational conditions at the time of quotation. Rates may change with or without prior notice.
- The rate quotation is valid only for the stated validity period. If no formal written acceptance is received within the stated timeframe, SHIPPING FREIGHT COMPANY B.V. reserves the right to amend, cancel, withdraw, or re-quote the rate at any time.
- Each rate quotation must be accepted online, by email, or otherwise in writing by the customer prior to booking acceptance by SHIPPING FREIGHT COMPANY B.V. Booking of cargo following receipt of the quotation constitutes full acceptance of all rates, terms, conditions, limitations, and charges set forth in the quotation and these Air Freight Quotation, Booking & Service Terms and Conditions.
- All air freight rates are subject to final airline acceptance, space availability, aircraft capacity, cargo dimensions, cargo weight, security screening, compliance checks, airport handling conditions, and operational restrictions.
- Provided transit times, flight schedules, departure dates, arrival dates, connection times, and cargo cut-off times are estimates only and are not guaranteed. Actual transit times may vary due to airline schedules, customs clearance, security screening, airport congestion, weather conditions, operational changes, force majeure events, or other circumstances beyond the control of SHIPPING FREIGHT COMPANY B.V.
- SHIPPING FREIGHT COMPANY B.V. does not guarantee any specific flight, airline, routing, aircraft type, departure time, arrival time, or delivery date unless expressly confirmed in writing and accepted by the performing airline or carrier.
- Duties, taxes, VAT, customs duties, customs clearance costs, government charges, airport storage, security fees, inspections, examinations, customs holds, disbursement fees, outlay fees, or other governmental or third-party charges are not included in the quotation unless expressly stated otherwise in writing.
- Unless otherwise specifically noted, each quotation is subject to applicable surcharges and accessorial charges, including but not limited to fuel surcharge, security surcharge, airline handling charges, airport terminal charges, screening fees, customs-related charges, storage, x-

ray, dangerous goods fees, oversized cargo fees, remote area charges, and other third-party costs applicable at the time of shipment.

- Each lane quotation is based on the assumption that all cargo is correctly described, properly packed, marked, labelled, secured, palletized where applicable, and prepared for international transportation by air, road, or multimodal transport.
- All cargo must be packed in a manner suitable for air transportation, handling, loading, unloading, screening, airport storage, and onward movement. SHIPPING FREIGHT COMPANY B.V. shall not be liable for loss, damage, delay, refusal, or additional charges resulting from insufficient, unsuitable, defective, or non-compliant packaging.
- Prior to movement, each shipment may be subject to re-weighing and re-measurement by SHIPPING FREIGHT COMPANY B.V., airlines, ground handling agents, airport terminals, customs authorities, or designated subcontractors. If the actual cargo weight, volumetric weight, dimensions, commodity, cargo nature, packaging, or other freight characteristics differ from the information originally provided, the quotation shall be revised accordingly and all additional charges shall be for the account of the customer.
- All air freight rates are based on chargeable weight, calculated according to applicable airline, IATA, carrier, or industry standards, unless otherwise stated in writing. Any difference between actual weight and volumetric weight may affect the final chargeable amount.
- Each rate quotation assumes that the cargo weight, dimensions, commodity, and packaging comply with all applicable legal, airline, airport, security, customs, road transport, and international air transport regulations.
- Cargo must comply with all applicable regulations regarding restricted items, prohibited items, dangerous goods, lithium batteries, temperature-controlled cargo, high-value cargo, dual-use goods, export controls, wood packaging, and any other special cargo requirements.
- Quotations are not applicable to dangerous goods, lithium batteries, temperature-controlled cargo, perishable cargo, live animals, human remains, valuables, pharmaceuticals, oversized cargo, fragile cargo, dual-use goods, or any restricted / regulated commodities unless expressly agreed in writing in advance by SHIPPING FREIGHT COMPANY B.V. and accepted by the relevant airline or carrier.
- The customer shall be solely responsible for providing complete, accurate, and timely shipping instructions, cargo descriptions, HS codes, customs documentation, export documentation, import documentation, licenses, permits, certificates, commercial invoices, packing lists, dangerous goods declarations, safety data sheets, battery declarations, temperature instructions, and all other information required for transportation, customs clearance, security screening, compliance, and regulatory purposes.
- SHIPPING FREIGHT COMPANY B.V. shall not be liable for penalties, customs fines, inspections, delays, refusal of cargo, offloading, storage, seizure, cargo holds, additional

screening, carrier rejection, or additional charges resulting from incomplete, inaccurate, incorrect, misleading, or delayed documentation or instructions supplied by the customer or any third party acting on behalf of the customer.

- The customer warrants that all cargo, parties, transactions, countries, routing, origin, destination, consignee, shipper, end-user, and shipment-related activities comply with all applicable sanctions laws, export control regulations, customs regulations, aviation security rules, trade compliance requirements, and governmental restrictions, including but not limited to regulations imposed by the European Union, the United States, the United Kingdom, the United Nations, and any other applicable authority.
- SHIPPING FREIGHT COMPANY B.V. reserves the right, at its sole discretion and without liability, to refuse, suspend, cancel, delay, inspect, hold, or terminate any shipment, booking, or transaction that may violate applicable sanctions, export control laws, aviation security regulations, customs regulations, airline requirements, governmental restrictions, internal compliance policies, or carrier compliance requirements.
- SHIPPING FREIGHT COMPANY B.V. reserves the right to inspect, open, verify, x-ray, scan, screen, or otherwise examine cargo where required by airlines, airport authorities, ground handling agents, customs authorities, security programs, governmental authorities, or internal compliance procedures. All resulting costs, delays, storage, handling, and related expenses shall be for the account of the customer.
- All foreign services are quoted based on exchange rates applicable at the time of quotation. Rates may be adjusted due to currency fluctuations, exchange rate changes, bank charges, or foreign currency conversion costs at the time of shipment or invoicing.
- Cargo insurance will be invoiced unless insurance is waived in writing by the customer prior to cargo receipt or unless a standing insurance opt-out instruction exists on file. If cargo insurance is not purchased, the shipment shall move subject to applicable liability limitations under the relevant air waybill, airline conditions of carriage, international conventions, mandatory law, and applicable forwarding conditions.
- SHIPPING FREIGHT COMPANY B.V. acts solely as a freight forwarder, logistics intermediary, and arranging party, and not as an airline, air carrier, road carrier, warehouse operator, customs authority, or airport terminal operator, unless expressly agreed otherwise in writing.
- Transportation and related services may be performed by independent airlines, air carriers, road carriers, customs brokers, ground handling agents, airport terminals, warehouses, security screening providers, and other third-party service providers.
- SHIPPING FREIGHT COMPANY B.V. reserves the unrestricted right to select, appoint, substitute, and subcontract any airline, air carrier, road carrier, ground handling agent, customs broker, airport terminal, warehouse, security screening provider, or other subcontractor necessary for the execution of the services.

- All services performed by subcontractors shall be subject to their respective tariffs, air waybills, house air waybills, master air waybills, conditions of carriage, handling terms, terminal regulations, airport rules, and liability limitations.
- All rates are based on the most effective, commercially reasonable, and operationally available routing. Unless specifically instructed otherwise in writing and accepted by SHIPPING FREIGHT COMPANY B.V., carrier selection, routing, airport, airline, ground handler, and subcontractor selection shall remain at the sole discretion of SHIPPING FREIGHT COMPANY B.V.
- In the event of force majeure or circumstances beyond the reasonable control of SHIPPING FREIGHT COMPANY B.V., including but not limited to strikes, labor disruptions, accidents, aircraft cancellations, flight delays, airport congestion, weather events, acts of God, war, terrorism, embargoes, sanctions, pandemics, governmental restrictions, customs holds, security alerts, cyber incidents, unforeseen market disruptions, or airline operational changes, SHIPPING FREIGHT COMPANY B.V. reserves the right to amend, suspend, cancel, renegotiate, or revise any quotation, routing, schedule, service condition, or rate without liability.
- All invoices issued by SHIPPING FREIGHT COMPANY B.V. are payable strictly in accordance with the agreed payment terms stated on the invoice. Unless otherwise agreed in writing, all freight charges, local charges, customs charges, duties, taxes, storage, handling, security fees, airline charges, and related costs must be paid prior to cargo release, document release, or delivery.
- SHIPPING FREIGHT COMPANY B.V. reserves the right to suspend services, withhold cargo, documents, air waybills, release instructions, delivery orders, or shipment information in the event of overdue balances, payment disputes, insufficient credit approval, exceeded credit limits, or any outstanding financial obligations.
- SHIPPING FREIGHT COMPANY B.V. shall have a general and continuing lien on all cargo, documents, air waybills, funds, and shipment-related materials in its possession or control for all outstanding freight charges, customs charges, duties, taxes, storage, handling, security fees, advances, legal costs, collection expenses, and any other amounts owed by the customer or cargo interests.
- Any legal fees, debt collection costs, recovery expenses, storage costs, carrier penalties, airline charges, airport charges, third-party costs, or administrative costs incurred due to customer delay, non-payment, incorrect documentation, cargo refusal, compliance issues, or breach of these terms shall be fully recoverable from the customer.
- The rate quotation and its contents constitute confidential information of SHIPPING FREIGHT COMPANY B.V. The customer shall not disclose the quotation, rates, routing, carrier details, pricing structure, or commercial terms to any third party, including competitors, carriers, intermediaries, agents, or other logistics providers, without prior written consent from SHIPPING FREIGHT COMPANY B.V.

- Any unauthorized review, use, disclosure, copying, forwarding, or distribution of the quotation is strictly prohibited. SHIPPING FREIGHT COMPANY B.V. reserves all rights and remedies available to protect its confidential and commercial information.
- All services, quotations, bookings, transportation arrangements, and related activities performed by SHIPPING FREIGHT COMPANY B.V. are subject exclusively to the latest version of the FENEX Conditions, also known as the Dutch Forwarding Conditions, including the arbitration clause, unless mandatory law provides otherwise.
- All air freight shipments are additionally subject to the applicable air waybill terms and conditions, airline conditions of carriage, airport handling regulations, IATA regulations, security requirements, and mandatory international transport conventions, including the Warsaw Convention and/or Montreal Convention where applicable.
- Any dispute arising out of or related to quotations, bookings, air freight services, transportation arrangements, invoices, cargo, or any other activities performed by SHIPPING FREIGHT COMPANY B.V. shall be governed by Dutch law and subject to the jurisdiction and arbitration provisions set forth in the FENEX Conditions.
- In the event of any conflict between these Air Freight Quotation, Booking & Service Terms and Conditions and mandatory applicable law, the mandatory applicable law shall prevail only to the extent required, and all remaining provisions shall remain fully valid and enforceable.
- All shipments are subject to the applicable Air Waybill, House Air Waybill, Master Air Waybill, carrier terms, forwarding conditions, and operational procedures communicated or applied by SHIPPING FREIGHT COMPANY B.V.