

Ocean/Sea Freight Rates, Quotations & Service Terms and Conditions

All quotes are based on current market conditions and may change with or without notice.

Each quotation or NRA must be accepted in writing by the customer. Booking of cargo after receipt of the quotation or NRA constitutes full acceptance of all rates, terms, and conditions contained therein.

Each NRA is assigned a unique NRA number. Each NRA number is valid only for the effective and expiration dates shown and remains subject to amendment due to GRI, PSS, carrier increases, surcharges, equipment imbalance, or market changes.

Unless otherwise specifically noted, all quotations and NRAs are subject to surcharges, accessorial charges, terminal charges, carrier surcharges, and local charges as applicable at the time of shipment execution.

Each quotation or NRA constitutes confidential information of SHIPPING FREIGHT COMPANY B.V. The contents shall not be disclosed by the customer to any third party, including competitors, carriers, agents, or intermediaries, without prior written consent. Any unauthorized use, disclosure, copying, or distribution is strictly prohibited.

Duties, taxes, customs duties, VAT, governmental fees, inspections, examinations, port charges, and customs-related costs are not included unless expressly stated otherwise in writing. Disbursement and/or outlay fees may apply.

Marine cargo insurance will be invoiced unless insurance is waived in writing by the customer prior to cargo receipt or unless a standing insurance opt-out instruction exists on file. In the absence of cargo insurance, shipments shall move subject to applicable liability limitations under governing international conventions, carrier tariffs, and applicable forwarding conditions.

Prior to movement, each shipment is subject to re-weighing and re-measurement by SHIPPING FREIGHT COMPANY B.V., ocean carriers, terminals, or designated subcontractors. If the actual cargo characteristics differ from the originally declared information, including but not limited to weight, dimensions, commodity, packaging, or cargo nature, the quotation shall be revised accordingly and all resulting additional charges shall be for the account of the customer.

All foreign services are quoted based on exchange rates applicable at the time of quotation and remain subject to currency fluctuations with or without notice.

Quotations are not applicable to dangerous goods, IMO cargo, temperature-controlled cargo, perishable cargo, oversized cargo, out-of-gauge cargo, high-value cargo, or special commodities unless specifically agreed in writing.

Transit times, vessel schedules, ETAs, delivery dates, and sailing dates are estimated only and are not guaranteed under any circumstances.

All shipments are subject to carrier space availability, equipment availability, operational conditions, port congestion, terminal restrictions, customs clearance, and carrier acceptance.

All FCL pickup and delivery operations are based on one (1) hour free loading/unloading time unless otherwise agreed in writing. Waiting time, overtime, re-delivery, chassis split, storage, redelivery, failed delivery, or additional operational services shall be subject to additional charges.

Any carrier or terminal free time, including but not limited to detention, demurrage, storage, port storage, rail storage, chassis usage, or container free days mentioned in any quotation, is indicative only and subject to final confirmation by the respective ocean carrier, terminal operator, rail operator, depot, or port authority at the time of shipment execution. Such free time may be amended, reduced, suspended, or cancelled without prior notice by the relevant service provider. SHIPPING FREIGHT COMPANY B.V. shall not be liable for any related charges, delays, penalties, or additional costs incurred.

Any terminal demurrage, detention, per diem, storage, congestion, chassis, port storage, examination, customs hold, inspection, rail storage, or related charges are strictly for the account of the cargo owner and/or customer.

SHIPPING FREIGHT COMPANY B.V. reserves the right to invoice all detention (per diem), demurrage, storage, chassis, and related carrier or terminal charges to the customer unless otherwise agreed in writing.

All quotations are based on cargo being properly packaged, marked, secured, palletized, fumigated (where applicable), and prepared for international transportation in compliance with international transport standards and applicable regulations.

Cargo must comply with all applicable legal road weight limitations, IMO regulations, SOLAS VGM requirements, customs regulations, wood packaging regulations (ISPM 15), and any other local or international transportation requirements.

In the event of force majeure or circumstances beyond the reasonable control of SHIPPING FREIGHT COMPANY B.V., including but not limited to strikes, labor disruptions, war, terrorism, embargoes, sanctions, pandemics, governmental actions, carrier cancellations, port congestion, equipment shortages, natural disasters, weather events, accidents, cyber incidents, or unforeseen market disruptions, SHIPPING FREIGHT COMPANY B.V. reserves the right to amend, suspend, renegotiate, cancel, or revise any quotation, routing, schedule, or service conditions without liability.

All rates are based on the most efficient and commercially reasonable routing and carrier selection. Unless otherwise specifically instructed in writing by the customer, routing, carrier, terminal, and subcontractor selection shall remain at the sole discretion of SHIPPING FREIGHT COMPANY B.V.

SHIPPING FREIGHT COMPANY B.V. acts solely as a freight forwarder, logistics intermediary, and arranging party, and not as a carrier or vessel operating common carrier, unless expressly agreed otherwise in writing. Transportation services may be performed by independent subcontractors, ocean carriers, trucking companies, rail operators, airlines, terminals, depots, warehouses, and other third-party service providers.

SHIPPING FREIGHT COMPANY B.V. reserves the unrestricted right to select, appoint, substitute, and subcontract any carrier, vessel operator, terminal, depot, warehouse, customs broker, trucking company, rail operator, airline, or other subcontractor necessary for the execution of the services.

All services performed by subcontractors shall be subject to their respective tariffs, bills of lading, conditions of carriage, terminal regulations, and liability limitations.

Customer shall be solely responsible for providing complete, accurate, and timely shipping instructions, cargo descriptions, HS codes, customs declarations, licenses, permits, certificates, dangerous goods declarations, weights, dimensions, and all other documentation or information required for transportation, customs clearance, compliance, and regulatory purposes.

SHIPPING FREIGHT COMPANY B.V. shall not be liable for customs penalties, inspections, delays, storage, seizure, cargo holds, fines, or additional charges resulting from incomplete, inaccurate, incorrect, or delayed information or documentation supplied by the customer or third parties acting on behalf of the customer.

Customer warrants and represents that all shipments, cargo, parties, transactions, countries, and activities related to the shipment fully comply with all applicable international sanctions laws, export control regulations, customs regulations, and trade compliance requirements, including but not limited to regulations imposed by the European Union, the United States, the United Kingdom, and the United Nations.

SHIPPING FREIGHT COMPANY B.V. reserves the right, at its sole discretion and without liability, to refuse, suspend, delay, cancel, inspect, or terminate any shipment, booking, or transaction that may violate applicable sanctions, export control laws, governmental regulations, internal compliance policies, or carrier compliance requirements.

SHIPPING FREIGHT COMPANY B.V. reserves the right to inspect, open, verify, x-ray, scan, or otherwise examine cargo where required by carriers, terminals, customs authorities, security programs, governmental authorities, or compliance procedures. All resulting costs shall be for the account of the customer.

All invoices issued by SHIPPING FREIGHT COMPANY B.V. are payable strictly in accordance with the agreed payment terms stated on the invoice. Unless otherwise agreed in writing, all freight charges, local charges, duties, taxes, demurrage, detention, storage, and related costs must be paid prior to cargo release, document release, or delivery.

SHIPPING FREIGHT COMPANY B.V. reserves the right to suspend services, withhold cargo, documents, release instructions, or delivery orders in the event of overdue balances, payment disputes, insufficient credit approval, or any outstanding financial obligations.

SHIPPING FREIGHT COMPANY B.V. shall have a general and continuing lien on all cargo, documents, containers, and funds in its possession or control for all outstanding freight charges, storage, demurrage, detention, duties, taxes, advances, legal costs, collection expenses, and any other sums owed by the customer or cargo interests.

Any legal fees, debt collection costs, recovery expenses, storage costs, carrier penalties, or third-party costs incurred due to customer delay, non-payment, or breach shall be fully recoverable from the customer.

All services, quotations, bookings, transportation arrangements, and related activities performed by SHIPPING FREIGHT COMPANY B.V. are subject exclusively to the latest version of the FENEX Conditions (Dutch Forwarding Conditions), including the arbitration clause, unless mandatory law provides otherwise.

All shipments are additionally subject to applicable carrier tariffs, bills of lading, Hague-Visby Rules, CMR Convention, Warsaw/Montreal Convention, terminal regulations, and mandatory international transport conventions where applicable.

Any dispute arising out of or related to quotations, bookings, transportation services, or other activities performed by SHIPPING FREIGHT COMPANY B.V. shall be governed exclusively by Dutch law and subject to the jurisdiction and arbitration provisions set forth in the FENEX Conditions.

All shipments are subject to the SHIPPING FREIGHT COMPANY B.V. Bill of Lading Terms & Conditions and applicable operational procedures published or communicated by SHIPPING FREIGHT COMPANY B.V.